

I hereby authorise the following person to handle my complaint and to receive any compensations regarding it on my behalf.

NAME OF THE REPRESENTATIVE

First name

Last name

REASON FOR MY COMPLAINT☐ Flight delay☐ Flight cancellation☐ Baggage delay☐ Other**FLIGHT INFORMATION**

Flight number

Date

Month

Year

AUTHORISER'S HANDWRITTEN SIGNATURE AND CONTACT DETAILS

Place

Date

Month

Year

Handwritten signature

First name

Family name

Email address

Phone number